GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:449
ANSWERED ON:20.02.2003
PRIVATISATION OF RAILWAY RESERVATION CENTRES
PRABODH PANDA

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government has decided to privatise the railway reservation centres;

(b) if so, the details thereof alongwith the reason for privatisation of these centres; and

(c) the name of the zones where the privatisation of railway reservation will be started ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) to (c) In order to facilitate Rail reservation and to

improve Customer Service, Passenger Reservation System

terminals have been allotted to three Rail Travellers

Service Agents (RTSAs) in Mumbai area of Central Railway on

an experimental basis.